

**YOUR JOURNEY TO  
ULTIMATE RELAXATION  
STARTS HERE**

# WELCOME TO **PLATINUM SPAS**

**It gives us great joy to introduce you to Platinum Spas – Europe’s leading innovative hot tub and swim spa brand.**

Our new improved Premium range is our most luxurious yet and has been built to the highest quality. With a focus on innovation, the latest technology and an abundance of features, the Platinum Spas range includes upgraded corner panels with a full LED lighting strip as well as upgraded jets and diverters. We listened to our customers and partners – and want to ensure we go beyond expectations for you.

Another innovation is the new energy efficient insulation Platinum Premium Shield designed by the Superior Heatlock Insulation Process (SHIP) which provides a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

Now more than ever it is important we look after our wellbeing and spend time looking after ourselves and our wellness. This is our focus here at Platinum Spas – we want to help you focus on improving your health and wellbeing with a hot tub or swim spa.

Your journey to ultimate relaxation starts here.

*Platinum Spas team*

# YOUR WELLNESS IS IMPORTANT TO US

We focus on improving wellness and offer a global range of award-winning hot tubs and swim spas to suit every customer's needs. Our hot tubs and swim spas aim to improve wellness, help you relax, spend quality time with loved ones and lead happier and healthier lives.

# WHAT ARE THE BENEFITS OF A HOT TUB AND SWIM SPA

A hot tub or swim spa not only brings you hours of enjoyment but has a number of health benefits too. It can help to reduce stress and anxiety, relieves headaches, helps to burn fat faster and is even great for your skin.

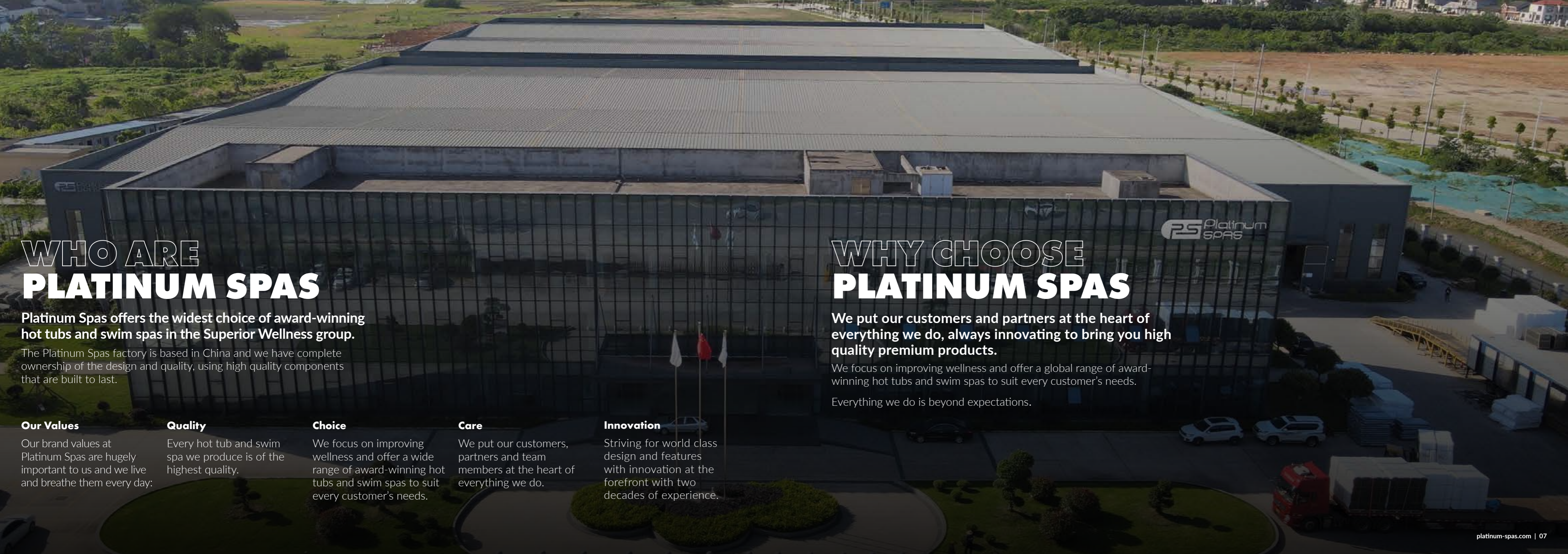
Hot tubs can boost your circulation and reduce strain on the heart, lowers blood pressure and can even help improve your sleep.

Hot tubs are also great if you have aching joints from injuries, arthritis or other conditions. The warm water and bubbles can help to soothe any aches and pains, often to lasting effect.

A swim spa also gives you the benefit of exercise as well as relaxation. They can form an important part of the day to day fitness regime of anyone that wants to stay in good shape.

Swim spas can offer different exercise stations, either swimming or rowing against the powerful built-in jets will provide an intense workout.

Soothe away your stresses with a soak in a hot tub or swim spa.



# WHO ARE PLATINUM SPAS

Platinum Spas offers the widest choice of award-winning hot tubs and swim spas in the Superior Wellness group.

The Platinum Spas factory is based in China and we have complete ownership of the design and quality, using high quality components that are built to last.

## Our Values

Our brand values at Platinum Spas are hugely important to us and we live and breathe them every day:

## Quality

Every hot tub and swim spa we produce is of the highest quality.

## Choice

We focus on improving wellness and offer a wide range of award-winning hot tubs and swim spas to suit every customer's needs.

## Care

We put our customers, partners and team members at the heart of everything we do.

## Innovation

Striving for world class design and features with innovation at the forefront with two decades of experience.

# WHY CHOOSE PLATINUM SPAS

We put our customers and partners at the heart of everything we do, always innovating to bring you high quality premium products.

We focus on improving wellness and offer a global range of award-winning hot tubs and swim spas to suit every customer's needs.

Everything we do is beyond expectations.



# HAND QUALITY CRAFTSMANSHIP

**We take care and pride in every hot tub we make with each one uniquely crafted by hand during the build.**

Our skilled teams use their hands to ensure every detail is to the highest quality standard, where this isn't possible, we use the latest technologies to maintain our high levels of quality. The stainless steel structure is hand welded for each spa with the fibre-glassing hand sprayed then hand rolled. All plumbing is assembled by hand and manually glued and fitted and some of the jet holes are hand drilled or manually cut. Our brand is consistent with all hot tubs built to the same high standard, but each hot tub is actually custom made with many of the processes by hand.



# INNOVATION AND DESIGN

We take pride in the quality of our hot tub and swim spas from the controls we use down to the pipework materials. We use the latest technology on the build and design work to create cutting edge products ensuring we go beyond expectations for our customers.

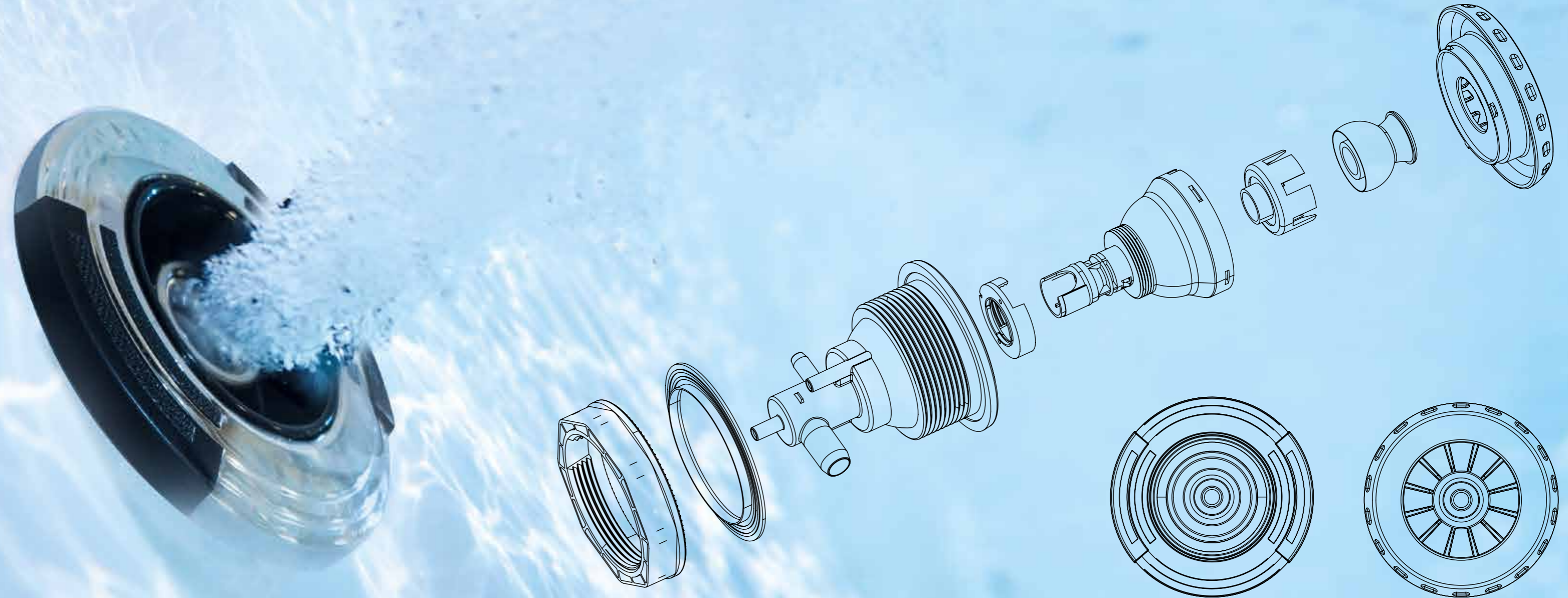


# JET DESIGN AND FORMATION

**More jets do not equal a better hydromassage, but the right jets do. Utilising the perfect mix of air and water – to deliver a massage that reduces stress and lower back pain, improves sleep and post exercise recovery. It will also alleviate restless leg syndrome, cramps, arthritis and fibromyalgia, improving your overall wellbeing.**

A regular hydromassage routine can be more beneficial than you realise.

Seats designed to follow the contours of the body and recessed jets are placed to perfectly match the muscle structure of the human form, which delivers a comfortable, premium hydromassage experience for most body types.



# CONTROL AT YOUR FINGERTIPS

We use Balboa as our control system, recognised globally for its high quality and innovation always providing the latest technology. On every Platinum Spas hot tub and swim spa we use Balboa heaters, control panels and control board.

Platinum Spas control panels have WIFI as an option where the customer can control the hot tub from any 3G enabled location. With colour screen and directional key pads users can go through their settings and have their hot tub or swim spa set up perfectly for their needs with ease.



TP500



TP600



TP700



Spa Touch 2T

## Ozone

Every Platinum Spas product comes with the Superior Wellness Ozone\* as standard; an electronic sanitiser for your hot tub. This helps to reduce the presence of impurities and microbial life within the hot tub water.

When the Ozone is infused into water, it is able to effectively kill many kinds of bacteria and viruses without the need for adding excessive amounts of chemicals.

It purifies naturally, producing ozone from the atmosphere.

The Superior Wellness Ozone in your hot tub can reduce maintenance time and cost, prolong equipment life and can reduce the chloramines scent. Some people believe that ozonised water also feels softer to their skin.



\*Patent pending

## Our components

All Platinum Spas products come with synthetic composite side panels, perfect for all weather conditions. The side panels are easily changeable in case of damages caused by the end user. We only use high quality components which are industry leading.

## SW (Superior Wellness) pumps

We take pride in our components used, this is why we use SW (Superior Wellness) pumps.

They are equipped with the industry's most advanced quality testing, inspection equipment. The pumps provide a powerful massage working with the jet layout and quantity to leave you feeling relaxed and revitalised.



## Aristech Acrylic

We use Aristech Acrylic; the brand supplies acrylic sheets to the world's leading brands for the manufacturing of hot tubs and swim spas. The Aristech Acrylics brand has blended innovation, manufacturing expertise and industry-leading customer service, to become the preferred brand of acrylic sheet for OEMs, fabricators and designers worldwide.

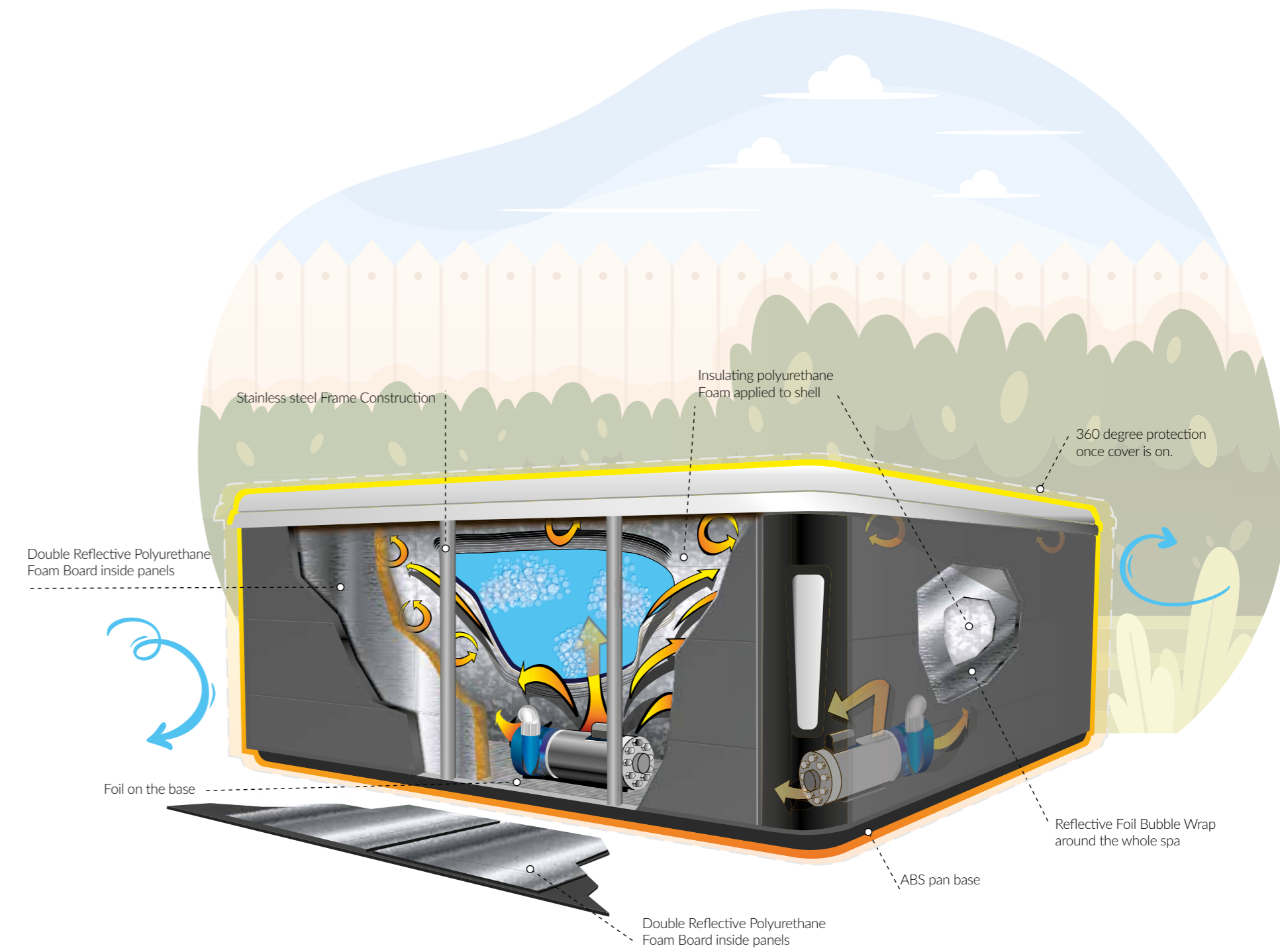


# ENERGY EFFICIENT INSULATION

**Our Platinum Premium Shield features on all Platinum Spas hot tubs.**

This combines **five different types of insulation** to retain the heat within the cabinet by the **Superior Heatlock Insulation Process (SHIP)** providing a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

By reflecting the heat back inwards, the wasted heat created by the pumps and other components can be recycled. The heat is then used to help maintain the temperature through heat transfer via the vast amount of plumbing, this assists with the overall running costs.



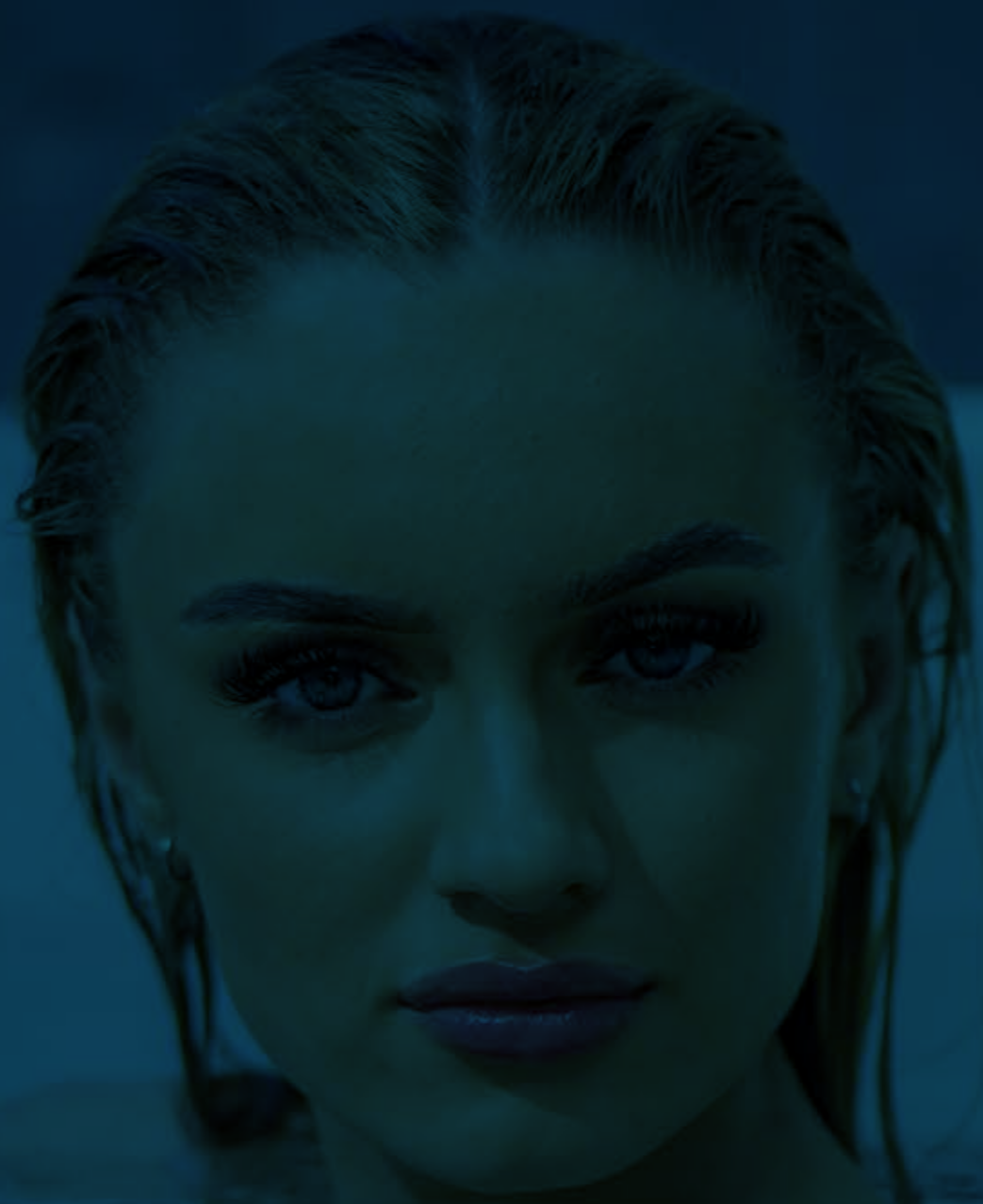
# FINDING YOUR PERFECT HOT TUB

A Platinum Spas hot tub not only brings you hours of enjoyment but a number of health benefits too.

Soothe away your **daily stresses, aches** and **pains** with a soak in a hot tub and improve your wellbeing.


Perfect for families, couples and friends or simply to have some me time to relax.


Choose from a range of high quality, premium hot tubs to suit your needs including size, budget, type and features.




## KEY FEATURES


### Lighting


 Underwater flood lighting

 Waterline lighting

 Corner panel lighting


### Hot tub experience


 Bluetooth sound system


 Water fountain


### Build quality


 Superior Aristech Acrylic finish

 Hand rolled fibre glass shell


 Color choices


 No maintenance cabinet

 High impact moulded ABS base


 No kink PVC plumbing

### Power and control


 Optional WiFi app based control


 Balboa control panel

### Water Care


 Ozone water purifying system


### Energy efficiency


 High density lockable spa cover

 Premium multi-layer insulation

### Hydrotherapy

 Rotational jets

 Individual seat pressure controls

 Stainless steel jet casings

 Directional jets

# DELUXE RANGE

NEW FOR 2023

## Great value and quality with premium features

Introducing the newly improved Deluxe range.

With a focus on innovation and the latest technology, the new range now boasts premium features and upgrades.

Choose from five models including the brand new all seater Seville hot tub.

Designed with comfort in mind and more energy efficient than ever before. Start your hot tub journey with the Deluxe range.

## SIDE PANEL AT A GLANCE

DELUXE



Tahiti

NEW FOR 2023



1 x 5 inch Jet

11 x 4 inch Jets

23 x 2.2 inch Jets

Plug & Play



People  
4



Dimensions  
2130 x 1650 x 780 mm



Weight  
225kg



Jets  
35



Power Supply  
13

Seat layout	Insulation	Heater	Pumps	Circulation Pump
4 seats	Platinum Premium Shield	2kw	1 x 2 HP	1 x 0.5HP

### Features

#### Hot tub experience



#### Water Care



#### Lighting



#### Build quality



#### Hydrotherapy



#### Energy efficiency



#### Power and control



### Colour options

#### Shell colours



Sterling Silver



Midnight Canyon



Odyssey

#### Cabinet colour



Grey

## Seville

**NEW FOR 2023**



5 x 5 inch Jet

13 x 4 inch Jets

30 x 2.2 inch Jets



People  
7



Dimensions  
2000 x 2000 x 900 mm



Weight  
405kg



Jets  
48



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
7 seats	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5HP

### Features

Hot tub experience



Hydrotherapy



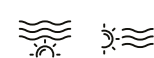
Water Care



Energy efficiency



Lighting



Power and control

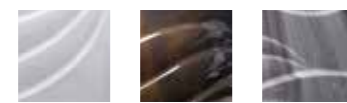


Build quality



### Colour options

Shell colours



Sterling Silver

Midnight Canyon

Odyssey

Cabinet colour



Grey

## Happy

**NEW FOR 2023**



5 x 5 inch Jet

13 x 4 inch Jets

30 x 2.2 inch Jets



People  
5



Dimensions  
2000 x 2000 x 900 mm



Weight  
405kg



Jets  
48



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5HP

### Features

Hot tub experience



Hydrotherapy



Water Care



Energy efficiency



Lighting



Power and control

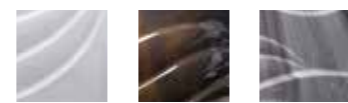


Build quality



### Colour options

Shell colours

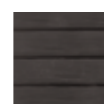


Sterling Silver

Midnight Canyon

Odyssey

Cabinet colour



Grey

## Refresh

**NEW FOR 2023**



5 x 5 inch Jet

14 x 4 inch Jets

30 x 2.2 inch Jets



People  
6



Dimensions  
2000 x 2000 x 900 mm



Weight  
405kg



Jets  
49



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5HP

### Features

Hot tub experience



Hydrotherapy



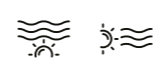
Water Care



Energy efficiency



Lighting



Power and control

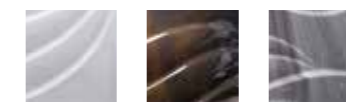


Build quality



### Colour options

Shell colours



Sterling Silver

Midnight Canyon

Odyssey

Cabinet colour



Grey

## Palma

**NEW FOR 2023**



7 x 5 inch Jet

14 x 4 inch Jets

62 x 2.2 inch Jets



People  
6



Dimensions  
2000 x 2000 x 900 mm



Weight  
405kg



Jets  
83



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 3 HP	1 x 0.5HP

### Features

Hot tub experience



Hydrotherapy



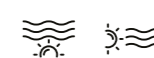
Water Care



Energy efficiency



Lighting



Power and control

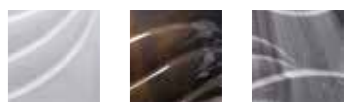


Build quality



### Colour options

Shell colours



Sterling Silver

Midnight Canyon

Odyssey

Cabinet colour



Grey

# PREMIUM RANGE

## Luxury and innovation: the ultimate hot tub experience

Our most luxurious products, this range has been built to the highest quality standard. With a focus on innovation and the latest technology, the abundance of features offers the ultimate hot tub experience.

With twelve stylish models to choose from; for 3 people to 8 people, our Premium range has new and innovative features such as water fountains, integrated filter cover and foot massage function. Plus our Platinum Premium Shield insulation will keep the water warmer for longer.



## SIDE PANEL AT A GLANCE



## Arizona



4 x 3.5 inch Jets

39 x 2 inch Jets



People  
3



Dimensions  
2130 x 1650 x 880mm



Weight  
295kg



Jets  
43



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
1 seat + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.53HP

### Features

#### Hot tub experience



#### Hydrotherapy



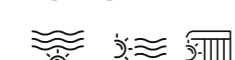
#### Water Care



#### Energy efficiency



#### Lighting



#### Power and control

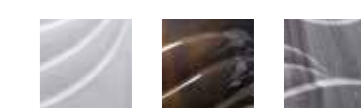


#### Build quality



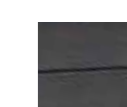
### Colour options

#### Shell colours



Sterling Silver    Midnight Canyon    Odyssey

#### Cabinet colour




Grey

## Topaz



 10 x 5 inch Jets

 9 x 3.5 inch Jets

 45 x 2 inch Jets



People  
3



Dimensions  
2200 x 1560 x 900mm



Weight  
295kg



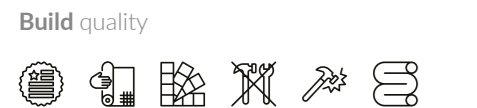
Jets  
64



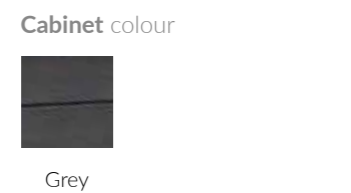
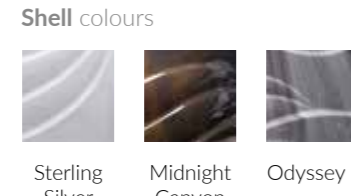
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
1 seat + 2 loungers	Platinum Premium Shield	3kw	2 x 3 HP	1 x 0.53 HP

### Features





### Colour options



## Santorini



 3 x 5 inch Jets

 20 x 3.5 inch Jets

 29 x 2 inch Jets



People  
6



Dimensions  
2100 x 2100 x 940mm



Weight  
405kg



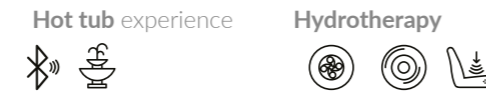
Jets  
52



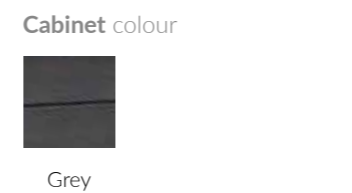
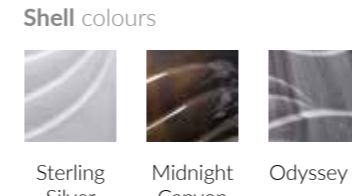
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

### Features




### Colour options




## Kenya



 3 x 5 inch Jets

 20 x 3.5 inch Jets

 29 x 2 inch Jets



People  
5



Dimensions  
2100 x 2100 x 940mm



Weight  
405kg



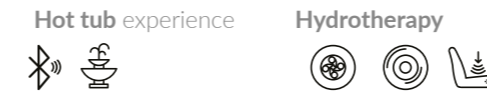
Jets  
52



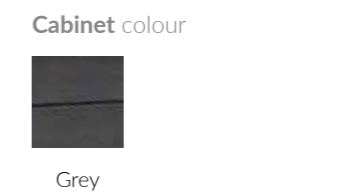
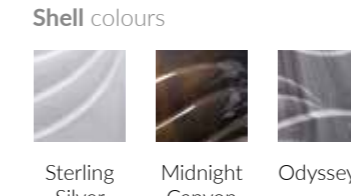
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

### Features




### Colour options




## infinity



 2 x 5 inch Jets

 14 x 3.5 inch Jets

 75 x 2 inch Jets



People  
6



Dimensions  
2100 x 2100 x 950mm



Weight  
405kg



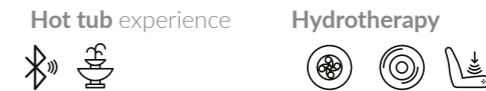
Jets  
91



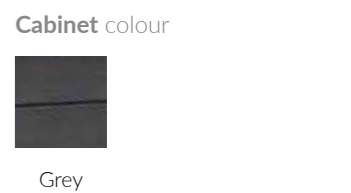
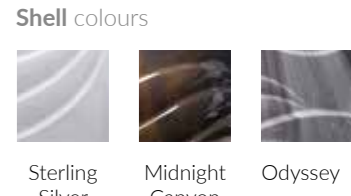
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seat + 1 loungers	Platinum Premium Shield	3kw	2 x 3 HP	1 x 0.5 HP

### Features





### Colour options





## Barcelona



 2 x 7 inch Jets

 15 x 5 inch Jets

 8 x 3.5 inch Jets

 61 x 2 inch Jets



People  
5



Dimensions  
2230 x 2230 x 940mm



Weight  
450kg



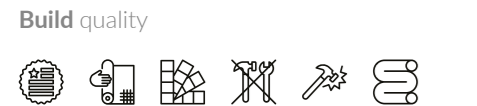
Jets  
86



Power Supply  
32

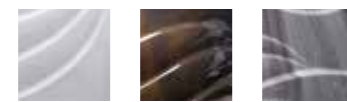
Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	3 x 3 HP	1 x 0.53 HP

### Features



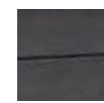
### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon  
Odyssey


#### Cabinet colour




Grey


## Tokyo



 2 x 7 inch Jets

 13 x 5 inch Jets

 7 x 3.5 inch Jets

 67 x 2 inch Jets



People  
6



Dimensions  
2230 x 2230 x 940mm



Weight  
450kg



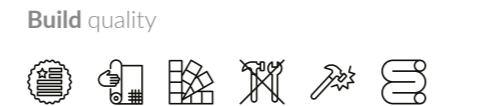
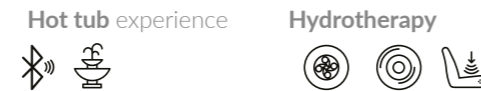
Jets  
89



Power Supply  
32

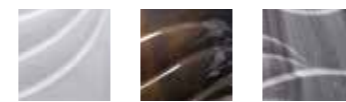
Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Premium Shield	3kw	3 x 3 HP	1 x 0.53 HP

### Features



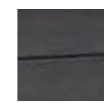
### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon  
Odyssey


#### Cabinet colour





Grey

## Onyx



 2 x 7 inch Jets

 10 x 5 inch Jets

 8 x 3.5 inch Jets

 70 x 2 inch Jets



People  
5



Dimensions  
2200 x 2200 x 940mm



Weight  
450kg



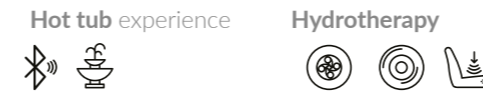
Jets  
90



Power Supply  
40

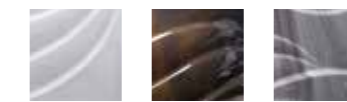
Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	4 x 2 HP	1 x 0.53 HP

### Features



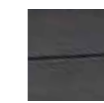
### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon  
Odyssey


#### Cabinet colour




Grey

## Maximus



 4 x 5 inch Jets

 18 x 3.5 inch Jets

 62 x 2 inch Jets



People  
8



Dimensions  
2600 x 2200 x 940mm



Weight  
450kg



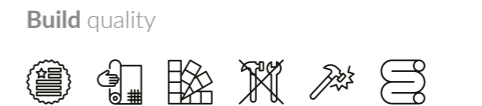
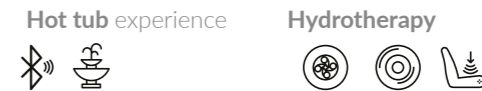
Jets  
84



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
7 seats + 1 lounger	Platinum Premium Shield	3kw	3 x 2 HP	1 x 0.53 HP

### Features



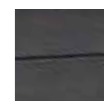
### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon  
Odyssey

#### Cabinet colour



Grey

## Monaco



1 x 7 inch Jets

10 x 5 inch Jets

21 x 3.5 inch Jets

21 x 2 inch Jets



People  
5



Dimensions  
2000 x 2000 x 940mm



Weight  
405kg



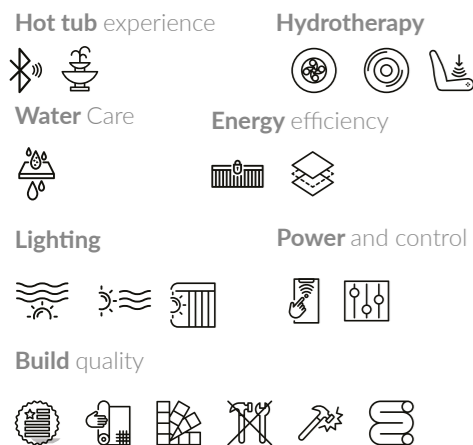
Jets  
53



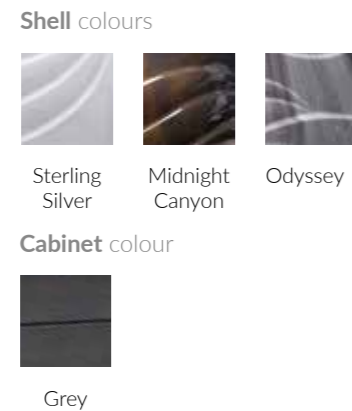
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
4 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

### Features



### Colour options



## Marseille



1 x 7 inch Jets

13 x 5 inch Jets

21 x 3.5 inch Jets

23 x 2 inch Jets



People  
5



Dimensions  
2000 x 2000 x 940mm



Weight  
405kg



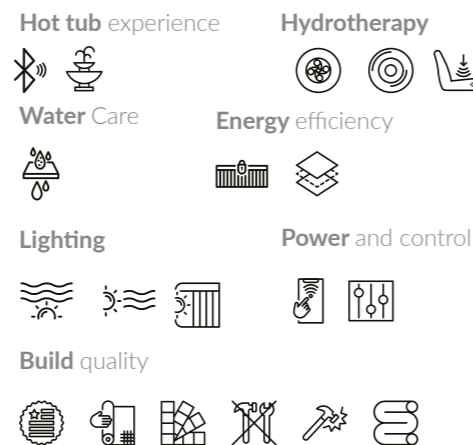
Jets  
58



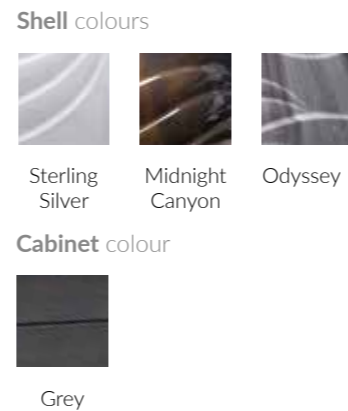
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

### Features



### Colour options



## Mykonos



10 x 3.5 inch Jets

6 x 2 inch Jets

Plug & Play



People  
4



Dimensions  
1900 x 1900 x 940mm



Weight  
295kg



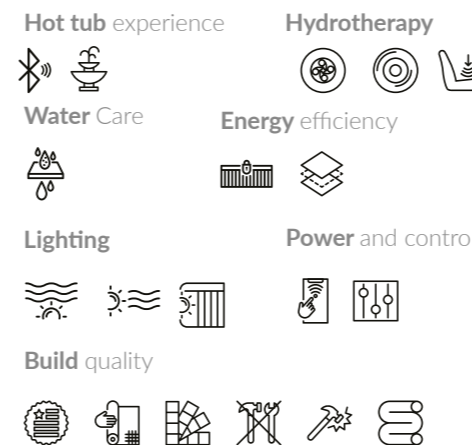
Jets  
16



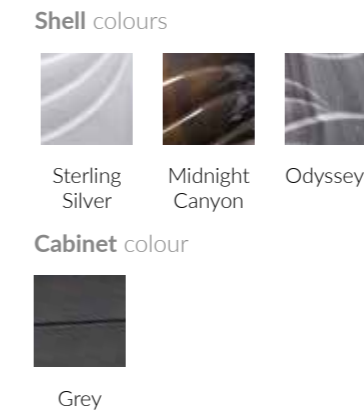
Power Supply  
13

Seat layout	Insulation	Heater	Pumps	Circulation Pump
4 seats	Platinum Premium Shield	2kw	1 x 3 HP	N/A

### Features



### Colour options



## Oslo



23 x 5 inch Jets

14 x 3.5 inch Jets

27 x 2 inch Jets



People  
7



Dimensions  
2300 x 2300 x 950mm



Weight  
450kg



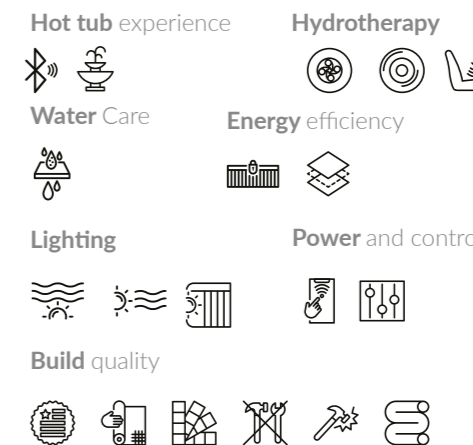
Jets  
64



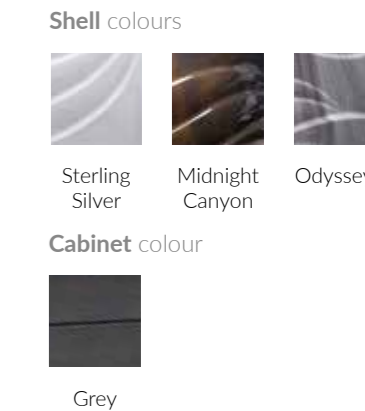
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
7 seats	Platinum Premium Shield	3kw	3 x 3 HP	1 x 0.53 HP

### Features




### Colour options







# Colombo



 17 x 5 inch Jets

 9 x 3.5 inch Jets

 22 x 2 inch Jets



People  
7



Dimensions  
2100 x 2100 x 950mm



Weight  
405kg



Jets  
48



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
7 seats	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.53 HP

## Features

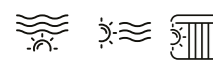
### Hot tub experience



### Water Care



### Lighting



### Build quality



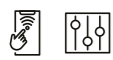
### Hydrotherapy



### Energy efficiency



### Power and control



## Colour options

### Shell colours



Sterling Silver



Midnight Canyon



Odyssey

### Cabinet colour



Grey



# FINDING YOUR PERFECT SWIM SPA

A swim spa can provide a number of benefits including family fun, light training, or a more strenuous workout plus plenty of space for you to relax.

Swim spas can offer different exercise stations, either swimming or rowing against the powerful built-in jets will provide an intense workout. With a focus on wellness the demand for swim spas or aquatic fitness centres is set to continue. View our range of swim spas to suit varying needs and budgets and find the perfect one for you.




## Zelus



 2 x 7.5 inch Jets

 6 x 5 inch Jets

 9 x 3.5 inch Jets

 22 x 2 inch Jets



People  
3



Dimensions  
5700 x 2250 x 1500mm



Weight  
1250kg



Jets  
42



Power Supply  
40

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
2 seats + 1 lounger	Platinum Premium Shield	3kw	1 x 3 HP	3 x 3 HP	1 x 1 HP

### Features

Hot tub experience



Water Care



Lighting



Build quality



Hydrotherapy



Energy efficiency



Power and control



### Colours

Shell colour



Sterling Silver

Cabinet colour





Grey

## Eros



 5 x 5 inch Jets

 6 x 3.5 inch Jets

 8 x 2 inch Jets



People  
3



Dimensions  
4500 x 2250 x 1500mm



Weight  
810kg



Jets  
22



Power Supply  
40

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
2 seats	Platinum Premium Shield	3kw	1 x 3 HP	3 x 3 HP	1 x 1 HP

### Features

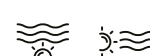
Hot tub experience



Water Care



Lighting



Build quality



Hydrotherapy



Energy efficiency



Power and control



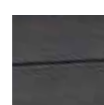
### Colours

Shell colour



Sterling Silver

Cabinet colour




Grey

## Helios



 1 x 7.5 inch Jets

 8 x 5 inch Jets

 21 x 3.5 inch Jets

 20 x 2 inch Jets



People  
6



Dimensions  
5900 x 2250 x 1500mm



Weight  
1250kg



Jets  
53



Power Supply  
2 x 32

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
4 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	3 x 3 HP	1 x 1 HP

### Features

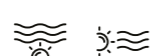
Hot tub experience



Water Care



Lighting



Build quality



Hydrotherapy



Energy efficiency



Power and control



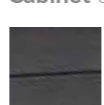
### Colours

Shell colour



Sterling Silver

Cabinet colour



Grey



# CHOOSING YOUR HOT TUB AND SWIM SPA

We know that choosing your hot tub or swim spa is a big decision and can be confusing with the different models. To make it easier please view our comparison table which lists all of the hot tub features at a glance.

Range	Deluxe				
Models	Tahiti	Seville	Happy	Refresh	Palma
People	4	7	5	6	6
Dimensions (mm)	2130 x 1650 x 780	2000 x 2000 x 900	2000 x 2000 x 900	2000 x 2000 x 900	2000 x 2000 x 900
Seat layout	4 seats	7 seats	3 seats + 2 loungers	5 seats + 1 lounger	5 seats + 1 lounger
Jets	35	48	49	49	83
LED Lighting	✓	✓	✓	✓	✓
Music	▶	▶	▶	▶	▶
Ozone	✓	✓	✓	✓	✓
Insulation	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield
Power (amp)	13	32	32	32	32
Pumps (HP)	1 x 2	2 x 2	2 x 2	2 x 2	2 x 3
Circulation Pump (HP)	1 x 0.5	1 x 0.5	1 x 0.5	1 x 0.5	1 x 0.5

Range	Premium													
Models	Mykonos	Arizona	Topaz	Santorini	Kenya	Infinity	Barcelona	Tokyo	Onyx	Maximus	Monaco	Marseille	Colombo	Oslo
People	4	3	3	6	5	6	5	6	5	8	5	5	7	7
Dimensions (mm)	1900 x 1900 x 940	2130 x 1650 x 880	2200 x 1560 x 900	2100 x 2100 x 940	2100 x 2100 x 940	2100 x 2100 x 950	2230 x 2230 x 940	2230 x 2230 x 940	2200 x 2200 x 940	2600 x 2200 x 940	2000 x 2000 x 940	2000 x 2000 x 940	2100 x 2100 x 950	2300 x 2300 x 950
Seat layout	4 seats	1 seat + 2 loungers	1 seat + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	7 seats + 1 lounger	4 seats + 1 lounger	3 seats + 2 loungers	7 seats	7 seats
Jets	16	43	64	52	52	91	86	89	90	84	53	58	48	64
LED Lighting	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Music	▶	▶	▶	▶	▶	▶	▶	▶	▶	▶	▶	▶	▶	▶
Ozone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Insulation	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield
Power (amp)	13	32	32	32	32	32	32	32	40	32	32	32	32	32
Pumps (HP)	1 x 3	2 x 2	2 x 3	2 x 2	2 x 2	2 x 3	3 x 3	3 x 3	4 x 2	3 x 2	2 x 2	2 x 2	2 x 2	3 x 3
Circulation Pump (HP)	✗	1 x 0.53	1 x 0.53	1 x 0.5	1 x 0.5	1 x 0.5	1 x 0.53	1 x 0.53	1 x 0.53	1 x 0.53	1 x 0.5	1 x 0.5	1 x 0.53	1 x 0.53

Range	Swim Spas		
Models	Eros	Zelus	Helios
People	3	4	6
Dimensions (inch)	4500 × 2250 × 1500	5700 × 2250 × 1500	5900 × 2250 × 1500
Seat layout	2 seats	2 seats + 1 lounger	4 seats + 1 lounger
Jets	22	42	53
LED Lighting	✓	✓	✓
Music	▶	▶	▶
Ozone	✓	✓	✓
Insulation	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield
Power (amp)	40	40	2 x 32
Pumps (HP)	1 x 3 + 3 x 3	1 x 3 + 3 x 3	2 x 2 + 3 x 3
Circulation Pump (HP)	1 x 1	1 x 1	1 x 1



# SUPPORT

**We put our customers at the heart of everything we do and strive to go beyond expectations.**

We are here to support you every step of the way and advise you on how to look after your hot tub so you can enjoy it for many years to come. Refer back to your hot tub manual for troubleshooting issues and the chemical guide for maintenance tips. Alternatively, take a look at our Frequently Asked Questions for answers to our most popular questions.

For more advice, information, manuals and guides, please visit our website at [platinum-spas.com](http://platinum-spas.com)

# FAQS

## Hot tub FAQs

### What is a 13 amp or Plug and Play hot tub?

Plug and play hot tubs are suitable for areas where you are unable to get a 40 amp power supply to it. A 13 amp hot tub will run off a standard 3 pin plug, which will need be sourced and supplied by you. The hot tub needs to have its own circuit from the main distribution board, the supply should not be shared. You will need to install a 13 amp outdoor waterproof plug socket with RCD protection. For full details of the electrical requirements, check with your hot tub retailer.

### What is a 32-amp hot tub?

The larger the hot tub the more power and electrical current that is needed. When you go up to three or four pumps for hot tubs you may be looking at a 40-amp feed. There is no such thing as a 32-amp hot tub. 32 amps is the amount of power that is required to run a standard hot tub that will have a heater and a couple of pumps running simultaneously. With a 32 amp you could use it for three or four hours and your heater won't turn off and the temperature will remain the same.

### How many seats do I need?

This is different for each customer depending on who will be using it – a couple, family or friends. Even if there will only be two people using the hot tub, different options of seats will allow you to soothe different muscles. You may also require a greater number of loungers rather than seats. We have varying options and can help you decide.

### What features can I choose?

There are so many different features to choose from including LEDs lights, jets, music systems, water fountains, downward LED lights, automatic chemicals – you need to pick the features right for you. Lights will help your mood and music will help entertain your guests and automatic dosing will make it easy so you don't have to add your chemicals in each night – so choose what the most important feature is for you.

### I would like to sink my hot tub into the decking, is this possible?

We do not advise you to position your hot tub with decking built around it or underground as it can significantly impact future maintenance requirements. If you wish to do this, we advise you consult a structural engineer to ensure that your decking is capable of safely and adequately supporting the full weight of your hot tub when in use. The hot tub should be 200mm proud of the top of the decking to allow for the cover to clip onto the side.

### What are the access requirements?

It is the customer's responsibility to ascertain whether there is adequate space for the delivery of the hot tub. You must have a minimum width of 1m and a minimum height of 2.4m. Please check the full access requirements with your hot tub retailer.

## Swim Spa FAQs

### Does my swim spa come with a drainage outlet?

Yes, your swim spa does come with a drainage outlet that is located at the bottom of the swim spa. However, a quicker way to drain your swim spa would be with a submersible pump.

### How hot does a swim spa get?

The water temperature can be set up to 40 degrees. The ideal water temperature for swimming is around 30 degrees but aquatic therapy should be up to 33 degrees. If you want to lounge in the therapy seats and relax then we recommend you set it to 37.5 degrees.

In the swim spas which have dual temperature units, where there is a barrier between the swim area and the hot tub; the hot tub side of the unit can be heated to 40 degrees.

### Can someone sit in a seat whilst another person is swimming?

Yes, you may get a little wet from any splashes but sit back, relax and enjoy watching them swim or workout.



# GETTING IN TOUCH

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For more information please speak to our friendly and dedicated team members.

Find & follow us on



**Retailer** information